OREGON FY 2016 LIHEAP

PERFORMANCE MEASURES EXECUTIVE SUMMARY

In FY 2016, Oregon furnished LIHEAP bill payment assistance to 60,973 households They collected energy burden data for 29,127 households (48%)

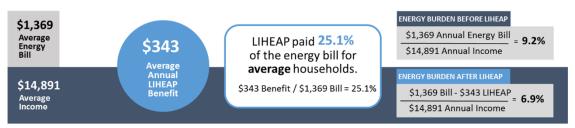
Does LIHEAP furnish higher benefits to higher burden households?

Yes. In Oregon, the total LIHEAP benefit received by high burden households in FY 2016 was about \$84 (24%) more than the total LIHEAP benefit received by the average recipient household.

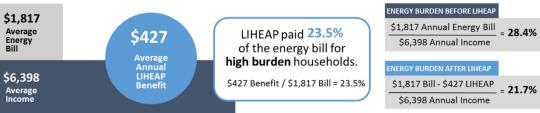
Does LIHEAP pay a larger share of the home energy bill for high burden households?

No. In FY 2016, LIHEAP paid **25.1%** of the energy bill for average households in Oregon, while LIHEAP paid 23.5% of the energy bill for high burden households.

All Households



High Burden Households



Prevention and Restoration of Home Energy Service Loss

As a Result of Bill Payment Assistance

Prevention (91%) Restoration (9%) 31055 Occurrences 3147 Occurrences

As a Result of Equipment Repair or Replacement

Prevention (19% Restoration (81%) 109 Occurrences

- In FY 2016, LIHEAP benefits in Oregon prevented the loss of service 31,055 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out. In addition, the program repaired or replaced heating or cooling equipment at imminent risk of failure 109 times.
- In FY 2016, LIHEAP benefits restored home energy service 3,147 times for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program restored home energy service 452 times by repairing or replacing inoperable heating or cooling equipment.